

## We are an Equal Opportunity Employer

Title VI of the Civil Rights Act of 1964, as amended, prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person on the United States shall on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." (42 U.S.C. Section 2000d).

## Reach us!

3750 East Rosser Ave.

Bismarck, ND 58501

Monday-Thursday 8:00-4:00 pm

Friday 8:00-12:00 pm

Phone: 1-701-224-1876

Toll Free: 1-888-682-5826

[westriver.bisman@midconetwork.com](mailto:westriver.bisman@midconetwork.com)

[www.westrivertransit.com](http://www.westrivertransit.com)

**RIDE WITH US!**

SERVING RURAL ND, ONE TRIP AT A TIME

# WEST RIVER TRANSIT



## PUBLIC TRANSIT WELCOME!

[www.westrivertransit.com](http://www.westrivertransit.com)



# Bus Info.

## What Am I Allowed To Bring On The Bus?

For questions about items you can or cannot bring on the bus, in addition to those listed on the rider's guide, contact the West River Transit office at 701-224-1876 or 1-888-682-5826 prior to boarding the bus.

## Ride Reservations - 1st come, 1st served

You must schedule your ride 24 hours in advance by contacting the dispatcher at 1-888-682-5826. Also, be aware of holidays to schedule ahead of closed days. The driver will arrive at your specified pickup location at the agreed-upon time, and take you to your destination. Be ready to board the bus 10 minutes prior to your scheduled pickup time.

## Fares

Your bus fares are generally placed in the bus fare box when you board unless prior arrangements have been made or punch tickets have been purchased. For more information, please contact the WRT office.

## Cancellations - 2 hours prior to pick up

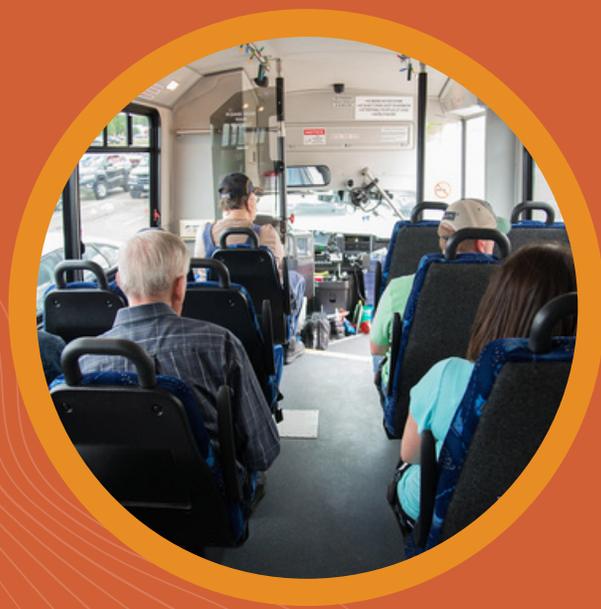
Please contact the WRT office as soon as you become aware of the need to cancel your ride. Repeat no-shows may result in the suspension of services. Please see our no-show policy online.

## Mobility Devices & Wheelchairs

We have buses and vans that are accessible for people who use mobility devices. When you call to reserve your ride, please tell the dispatcher if you use a mobility device such as a walker, manual or motorized wheelchair, scooter, etc., and if you will need a lift or ramp to enter the vehicle.

## Refusal of Service

WRT has empowered its drivers to refuse service to any passenger who is under the influence of drugs and alcohol or may be dangerous or disruptive. Those who are belligerent, rude, or refuse to follow policies will be removed.



WE HAVE OVER  
45 YEARS OF  
TRANSPORTATION  
IN THE RURAL AREAS



# Riders' Guide

- Call 24 hours in advance to schedule your destination and return trips.
- Notify WRT at least two hours in advance to cancel your trip.
- Limit carry-on items to what you can carry or place under your seat.
- Drivers don't carry change, please have the correct fare ready when boarding - checks are accepted. You may also purchase pre-paid punch cards from the driver.
- All passengers must wear seat belts, no standing. If no child seats are available, parents must provide and install them.
- Tell the driver if you need assistance boarding.
- The number of stops will depend on the number of riders and scheduling needs.
- No alcohol or smoking is permitted on or outside the bus. Any beverages must be in a spill-proof container. No Firearms, weapons, or flammables are allowed.
- Passengers are not allowed to ride vehicles all day.
- Drivers can not leave passengers alone in the vehicle, nor during fueling.
- Service animals are welcome on vehicles, as long as the service animal assists with the individual's disabilities and what function the animal meets.
- A personal care attendant (PCA) can travel with a rider at no cost but must remain with the rider at all times. When reserving your ride, let the dispatcher know if you will be traveling with a PCA.
- Driver's assistance on request. The driver will assist the rider to and from the door and can assist with one trip of items, but will not go into the building. NO lifting of people, wheelchairs, or heavy packages.
- Oxygen tanks are allowed in the vehicle but must be secured by the driver. Let the dispatcher know when the reservation is made.
- Weather-related transportation for WRT will close when the service area local schools close due to weather issues.
- WRT will consider every request for reasonable modification from individuals with disabilities. Language assistance for persons with limited English proficiency (LEP) is available free of charge. To request a reasonable modification or language assistance, contact our office at 701-224-1876, on our website at [www.westrivertransit.com](http://www.westrivertransit.com), or in writing at 3750 E. Rosser Ave, Bismarck, ND 58501.